

Frequently Asked Questions

Q: What is the booking process?

A: \$200 deposit with a signed Photo-Booth Contract will be required to book Photo-Booth (deposit is applied to the total amount). The invoice must be paid in full 45 days prior to the client's "date of event." Any requests that fall within the 45 day window of the client's event, the client must pay in full and provide a signed Photo-Booth Contract to secure the date and time.

Q: What is the cancellation and/or refund policy?

A: A written notice must be given to Majestic Photo-Booth Rentals 45 days prior to "date of event" to receive a refund. If cancelled in less than 45 days of the "date of event," all fees are due and no refund will apply. Majestic Photo-Booth rentals will reschedule only within 6 months of original book date. If no event is rescheduled within 6 months, all time and monies are forfeited.

Q: Is there an additional delivery and/or mileage fee?

A: No. The delivery is absolutely free! What sets us aside from other Photo-Booth companies is that we do not charge a mileage fee for any event within Dallas/Ft. Worth.

Q: Is set-up and breakdown counted against my rental time?

A: No. The rental time indicated on your contract is reserved for you and your guests.

For example: if your event is from 2p-4p, we will arrive at 1pm for set-up and we will breakdown at 4pm.

Q: What payment methods are available?

A: We are currently accepting checks and cash only.

Q: How big is the Photo-Booth?

A: The booth is 7ft tall, 6ft long and 5ft wide. Also, required to be placed near a wall outlet.

Q: How many people can fit into the Photo-Booth?

A: Our booth is uniquely designed to fit up to 10 people.

Q: Is there a fee to have a background design on the photo strips?

A: No. This is absolutely free!

Q: Is it really unlimited photos and does everyone in the Photo-booth get a printed copy?

A: Yes. If you have 1 or 10 guests in the Photo-Booth, we will provide everyone with a copy. Photos usually print in 6-8 seconds.

Q: Does your Photo-Booth come with an attendant?

A: Yes. We will provide 1-2 Professional Photo-Booth attendants to maximize your rental time.

Q: Do I have to tip or provide food to the Photo-Booth attendant(s)?

A: This is entirely up to you. Water is always appreciated though.

Q: Will I receive a copy of all the photos taken in the Photo-Booth?

A: Yes. The DVD is mailed (to the address on the contract) 3-5 business days after the event.

How do I book with Majestic Photo-Booth Rentals?

Contact Trina (214-724-8177) or Aaron (214-952-6854)